SAML Authentication on CSDW

After CSDW has implemented SAML authentication in our Business Objects WEBI production environment, the first time that you navigate to the CSDW News and Query Tool Login page and click the Log In button, you will see a page that looks like this:

Please enter your NCID in the "USERNAME" field and click the "Next" button.
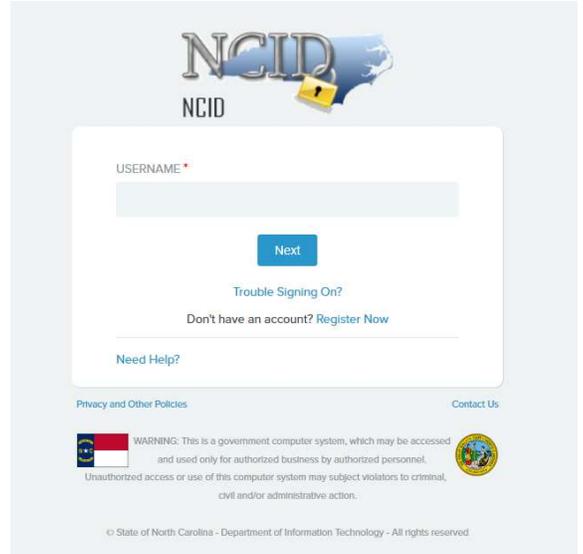
That will generate a page that looks like this:

Look familiar? It should; it's the same standard page you get whenever you log into anything that requires you to use your NCID.

Please enter your NCID credentials and click the "NCID Login" button. Upon successful login, that should take you directly to the usual "BI Launch Pad" page you're accustomed to seeing.

If you experience difficulties, please exit your browser, delete temporary internet files and cookies, and try again. If you are still unsuccessful, please record your NCID and timestamp, take a screenshot including the URL, and report the issue directly to the DIT Service Desk at this URL:
https://ncgov.servicenowservices.com/sp_dit?id=sc_cat_item&sys_id=362c81391bd290100091db1ee54bcb47